Terms and Conditions

Returns

Return any stock item within 30 days for a refund or credit. Returns must be in resaleable condition in their original and sealed package to be eligible. Customer is responsible for the cost of return shipping/delivery charges.

For shortages or defective products it must reported within 48 hours of delivery for credit or replacement. Contact Lynn at 612-388-1833 for any shortages or product defects.

If your order is damaged during shipping you must contact the shipping/delivery company and file a damage claim with them. If you need assistance with an order damaged during shipping or you are returning an item, call Lynn at 612-388-1833. Returns policy excludes the following:

- Custom items/speciality items
- Items marked "non-refundable"or "No Return"

Sales Tax Exemption

If your organization is Tax exempt, email your order to lynn@janicssupplycompany.com or call Lynn at 612-388-1833. We will need your sales tax exemption number.

Restocking Fee

A 20% restocking fee will be charged for "Special Order" returns of merchandise. Any questions, please contact Lynn at 612-388-1833.

Need to Cancel your Order?

Let us know as soon as possible should you need to cancel your order.

Returned Checks

The customer agrees to reimburse Janics Supply Company for any bank fees received for checks returned due to insufficient funds. The customer agrees to pay for any expenses Janics Supply Company incurs in collecting unpaid debt, including but not limited to attorney's fees, collection agent fees and court cost.

Pricing

All products listed on this website are subject to price increases and can change without notice due to circumstances beyond our control.

Holiday Closing

Janics Supply Company is closed the following holidays:
Memorial Day, 4th of July, Labor Day, Thanksgiving Day, Christmas Day, and New Year's Day

Our website is available 24/7. However, orders will be processed on the next regular business day.

Business Hours

Monday - Friday, 8 AM - 5 PM.

Age Requirement

By purchasing products on this site, you certify that you are at least 18 years old.