Privacy Policy
Janics Supply Company ("Janics", "we", "us", "our") takes your privacy seriously. This Privacy Policy will govern how Janics collects, maintains, and discloses information about Customers/Users.

We place a high priority on protecting your personal or corporate information you provide us. Janics collects and uses information for legitimate business purposes. We will always continue to do this. Janics does not and will not share the non-public information of any customer with a third party. We have never sold customer information and we will continue with this policy.

Personal Information
Janics may collect personal information from Customers/Users in a number of ways, including but not limited to, when Customers/Users visit our website, fill in a form, or engages in other activities or resources we make available on our website. Customers/Users may be asked for the following information, as appropriate:

- Name/business organization
- Email address
- Mailing/billing/shipping address
- Accounts payable/accounts receivable information
- Phone number

Customers/Users may visit our website anonymously 24/7. Janics may collect information from Customers/Users only if they voluntarily submit information to us. Customers/Users can always refuse to supply personally identifiable information, however, doing so may prevent them from engaging in certain website activities such as placing an order, requesting information or other information to conduct normal business activity.

Janics may collect non-personal information about Customers/Users whenever they interact with our website. Non-personal information may include browser name, the type of computer, and technical information about Customers/Users means of connection to our website, such as operating system and the Internet Service Providers utilized and similar information.

Cookies
Our website may use "cookies" to enhance Customer's/Users experience. A Customers/Users web browser places cookies on their hard drive for record-keeping purposes and sometimes to track information about them. Customers/Users may choose to set their web browser to refuse cookies or to alert them cookies are being sent. If Customers/Users do so, some parts of the website may not function properly.

What Type of Information do you Collect?
We receive, collect and store information you enter on our website or provide us. In addition, we collect Internet Protocol (IP) address used to connect your computer to the internet/login, email address, password, computer and connection information, and purchase history.

We may use software tools to measure and collect session information provided from our website platform provider, including page response times, length of visits to certain pages, page interaction information, and methods used to browse away from the page.

We also collect personally identifiable information such as name, email address, login information, payment details, comments, feedback, recommendations, product reviews, and personal profile. When you pay for your order online or we send you a pay link to pay for your order offline, this information is fully encrypted for security purposes.

How We Use Collected Information?
Janics may collect and use Customers/Users personal information for the following purposes:

- To improve customer service; Information you provide us helps us respond to your requests and support needs more efficiently.
- To personalize the Customers/Users experience; We may use information in the aggregate to understand how our Customers/Users as a group use the services and resources provided on our website.
- To improve our website; We may use feedback you provide to improve our products or customer service.
- To send periodic emails; We may use the email address to respond to inquiries, questions, product information, delivery information and/or other requests by Customers/Users.

How do you Store, Use, Share and Disclose your Site Visitors Information?
Janics is hosted on the Wix.com platform. Wix.com provides us with the online platform that allows us to sell our products. Your data may be stored through Wix.com's data storage, databases, and the general Wix.com applications. They store your data on secure servers behind a firewall.

All direct payment gateways offered by Wix.com and used by Janics adhere to the standards set by PCI-DSS (Payment Card Industry Data Security Standard) as managed by the PCI Security Standards Council, which is a joint effort of brands like Visa, MasterCard, American Express, and Discover. PCI-DSS requirements help ensure the secure handling of credit card information by our website and its service providers.

Janics will not sell, rent, share or trade consumer's personally identifiable information (PII) to third parties for marketing or promotional purposes. This restriction applies to all channels, including but not limited to email, direct mail, telephone and text messaging. We may share generic aggregated demographic information not linked to any personal indentification information regarding visitors and Customers/Users with our business partners, trusted affiliates, and advertisers. Any third party with whom we share data for operational purposes such as, platform providers or service vendors are prohibited from using that data for their own marketing/advertising purposes.

Why do you Collect such Personal Information?
We collect such non-personal information for the following reasons:

- To provide and operate our website.
- To provide our Customers/Users with ongoing customer assistance and technical support.
- To be able to contact our Visitors and Customers/Users with general or personalized service-related notices and promotional messages.
- To create aggregated statistical data and other aggregated and/or inferred non-personal information, which business partners or we may use to provide and improve our respective services.
- To comply with any applicable laws and regulations.

How do you Communicate with your Website Visitors?
We may contact you to notify you regarding your account, to troubleshoot problems with your

account, to resolve a dispute, to collect fees or monies owed, to poll your opinions through surveys or questionaires, to send update about our company, or as otherwise necessary to contact you to enforce our User Agreement, if any, to comply with applicable national laws, and any agreement we may have with you. For these purposes we may contact you via email, telephone, text messages, and postal mail.

Contact information:

If you have any questions about this Privacy Policy, the practices of this website, or your dealings with this website, please contact lynn@janicssupplycompany.com

Privacy Policy Update: November 5, 2026